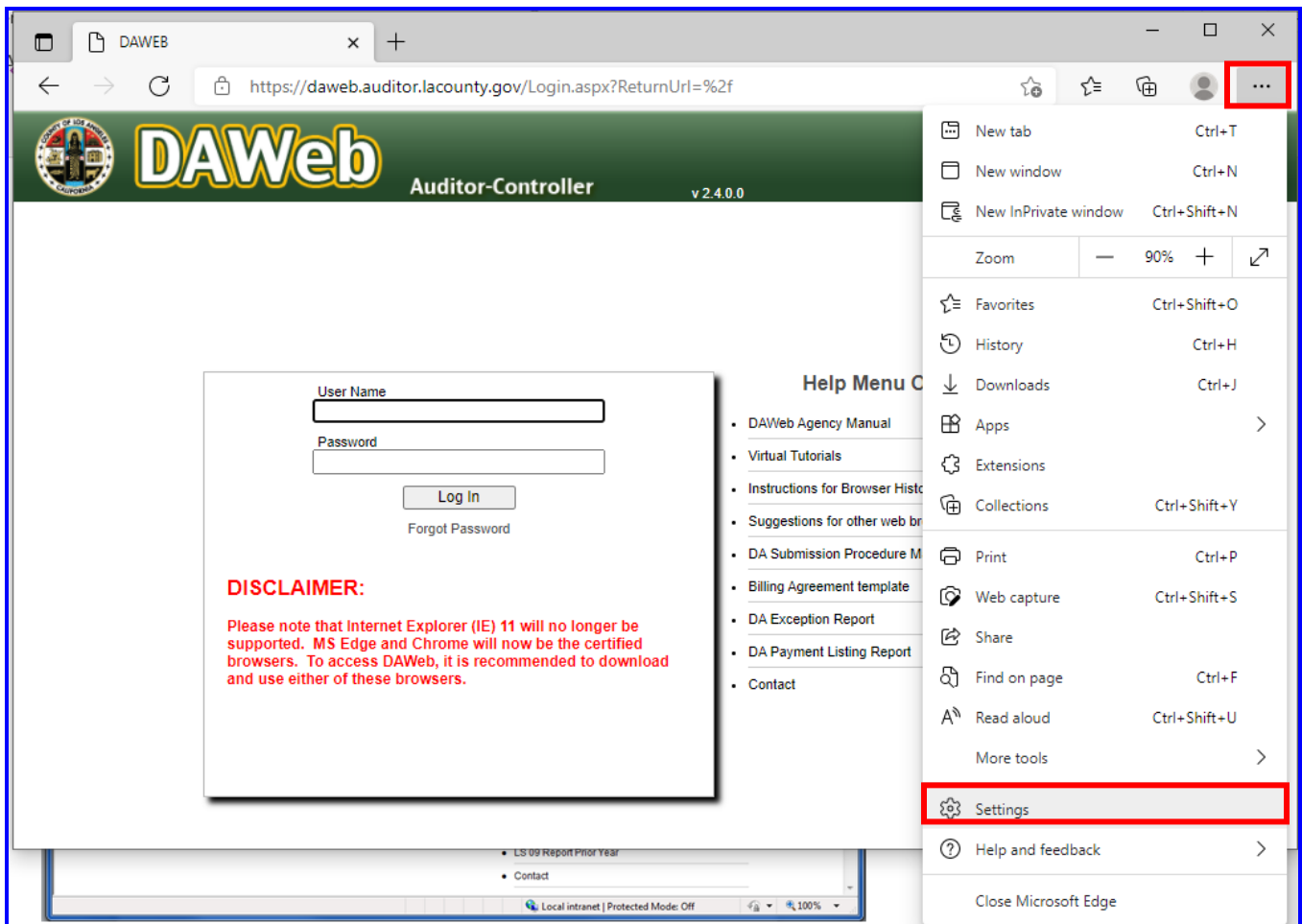


INSTRUCTIONS FOR BROWSER HISTORY CLEAN-UP

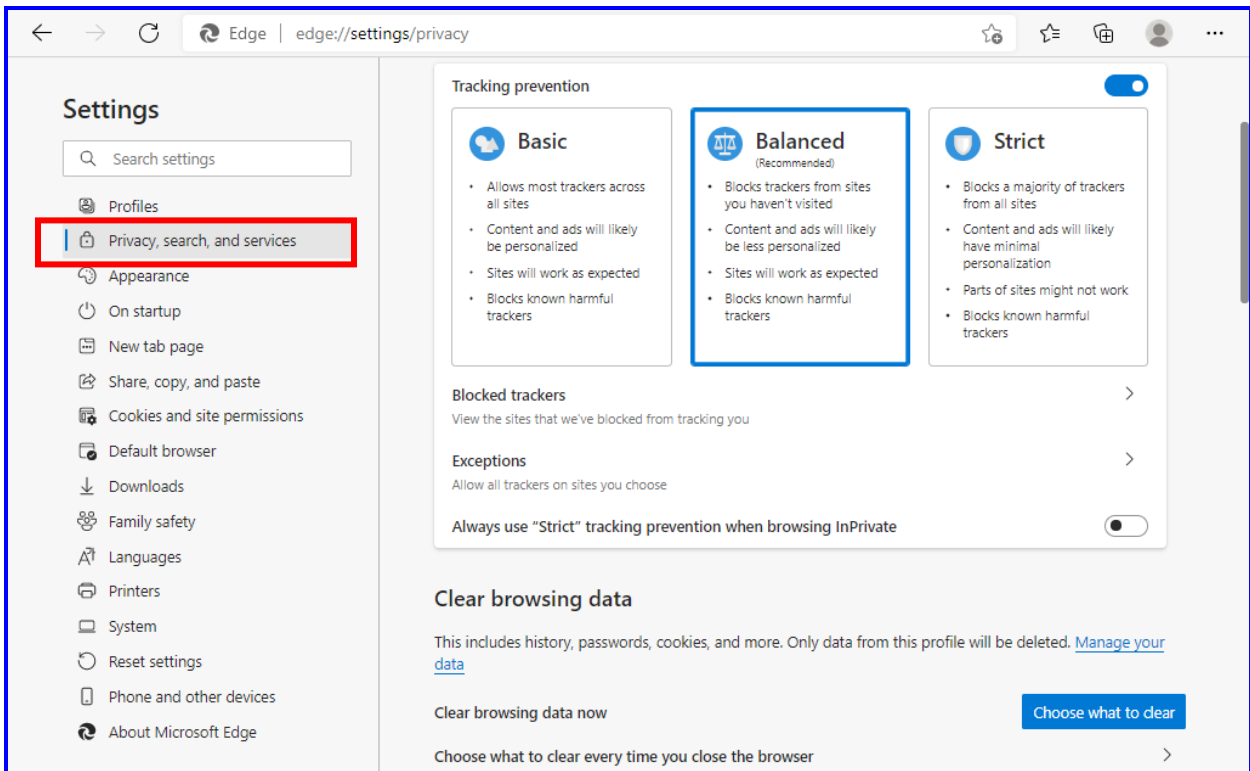
Perform the following steps if you are experiencing issues on Microsoft Edge with the following:

- Trouble with Log In
- Get logged out of DAWeb
- Encounter a system error while attempting to change your password

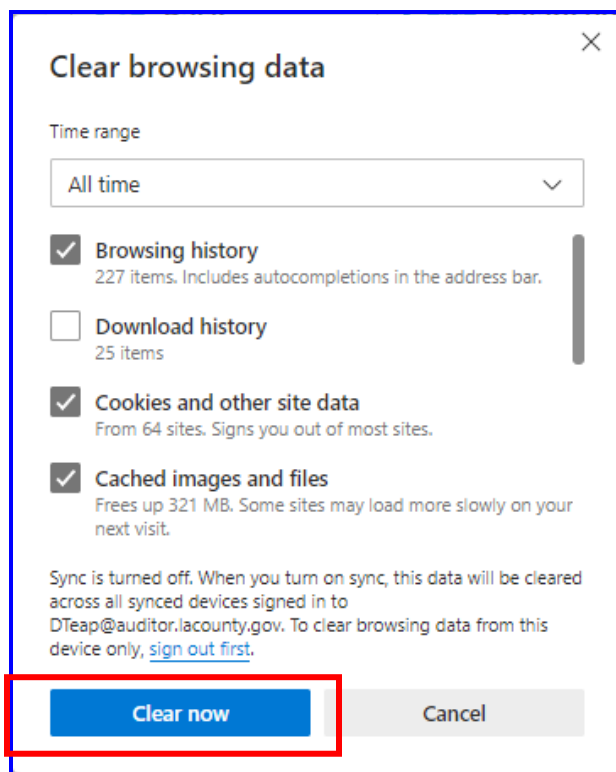
1) On the menu bar, click **...**, then **settings**.



2) Under the Settings Menu, go to **Privacy, search, and services** and scroll down to **Clear browsing data**.



2a. Click on **Choose what to clear**. Check box for **Browsing history**, **Cookies and Other site data**, and **Cached images and files** and click on **Clear Now**.



3) Close the existing web browser, open a new browser and log into DAWeb or use the **Forgot Password** link to retrieve a new password.

DAWEB

https://daweb.auditor.lacounty.gov/

DAWeb Auditor-Controller v 2.4.0.0 Welcome, User

User Name

Password

Log In

Forgot Password

DISCLAIMER:

Please note that Internet Explorer (IE) 11 will no longer be supported. MS Edge and Chrome will now be the certified browsers. To access DAWeb, it is recommended to download and use either of these browsers.

Help Menu Options

- DAWeb Agency Manual
- Virtual Tutorials
- Instructions for Browser History Clean-up
- Suggestions for other web browsers
- DA Submission Procedure Manual
- Billing Agreement template
- DA Exception Report
- DA Payment Listing Report
- Contact